



**Sign Up for InformMe—Newark’s Citizen Notification System**

Our InformMe Citizen Notification System allows us to alert you to an emergency or provide notifications of service or community alerts. You decide the alerts you want to receive. Residents and businesses with listed telephone numbers are already in the system and receive emergency messages. To sign up for all of our alerts, go to our website and register!



**Sign-in Requirements Relaxed at City Hall**

Most visitors to Newark’s City Hall will find conducting business a little easier as many guests will no longer have to sign-in at the welcome desk. Visitors needing to pay a bill, apply for permits and licenses, access programs through Parks and Recreation or sign a buyer’s affidavit will be able to pass freely into the customer service hub. The new changes also include limited access to the second floor which will be beneficial to employees there. The second floor includes departments like the city manager’s office, finance, and public works and water resources. Visitors seeking to meet with departments beyond the customer service hub are asked to make an appointment, sign-in at the welcome desk, and wait in the newly refurbished lobby to be escorted to a designated meeting place. While appointments are not mandatory, it will allow staff to prepare and address concerns and allow staff to be more effective and efficient with their time.

## Parking Division

The City of Newark Parking Division, located at 45 East Main Street, Suite 205, now handles all parking situations including residential and student parking permits. The division is responsible for the management, maintenance, and enforcement of municipal off-street parking facilities and municipal on-street parking meters as well as coordinating services for the downtown area. Please call (302.366-7000 with any questions or concerns.



## Customer Connect

Customer Connect, your access to online utility account information! Customer Connect provides you with interactive modules and access to more current, detailed information related to your water and electric consumption. Sign up to monitor your usage with easy-to-read charts, enroll in electronic billing, schedule custom alerts, make automatic payments, enroll in level budget billing, analyze utility bills and request service directly through your Customer Connect portal.

## Storm Tree Damage Tips

The City of Newark has seen several storms this season with more to come before the summer ends. Tree damage is common during the stormy summer months and there are important tips for residents to remember:

- ◆ Secure the area and inform everyone to stay away. Large limbs that are broken and hanging can fall at any time.
- ◆ Contact the Building Department of the City of Newark for a structural inspection.
- ◆ Uprooting trees lying on their sides can shift. Partially uprooted trees also can fall at any moment. Do not let people in these areas until a professional has assessed and resolved this issue.
- ◆ **Do not touch the fallen tree.** It may have taken down power lines on its way down. These power lines may not be easily visible, but they can still be energized. The tree as well as a metal chain link fence may be energized.

Call the professionals! You will need a reputable and qualified tree care company. Do not cut up storm damaged trees or limbs. Often times there are spring loaded forces that can cause serious injury if not dealt with properly. Depending on what the tree lands on you may also need a roofer, carpenter, or electrician. Be sure to check with the Better Business Bureau, and make sure they are licensed before choosing your contractor.



## AUGUST EVENTS

### National Night Out

August 1, 2017, 6:00PM—9:00 PM

### Planning Commission Meeting

August 1, 2017, 7:00 PM @Council Chambers

### Hazardous Waste/Electronic Waste Disposal

August 5, 2017, 8:00 AM—2:00 PM @ Star Campus

### Conservation Advisory Commission Meeting

August 8, 2017 7:00 PM—9:00 PM @Council Chambers

### City Council Meeting

August 14, 2017, 7:00 PM @Council Chambers

### City Council Special Meeting (2018 Budget)

August 16, 2017, 6:00 PM @Council Chambers

### Board of Adjustment Meeting

August 17, 2017, 7:00—9:00 PM @ Council Chambers

### City Council Special Meeting (2018 Budget)

August 21, 2017, 6:00 PM @ Council Chambers

### City Council Special Meeting (City Manager Job Description)

August 25, 2017, 3:00 PM—5:00 PM @ Council Chambers

### City Council Meeting

August 28, 2017, 7:00 PM @ Council Chambers