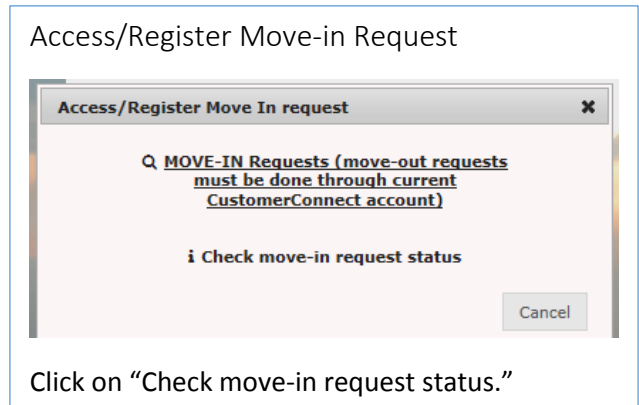
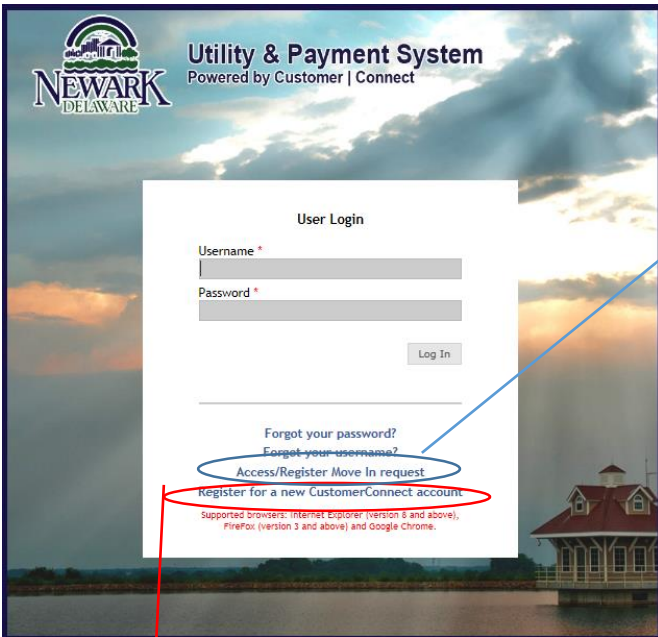
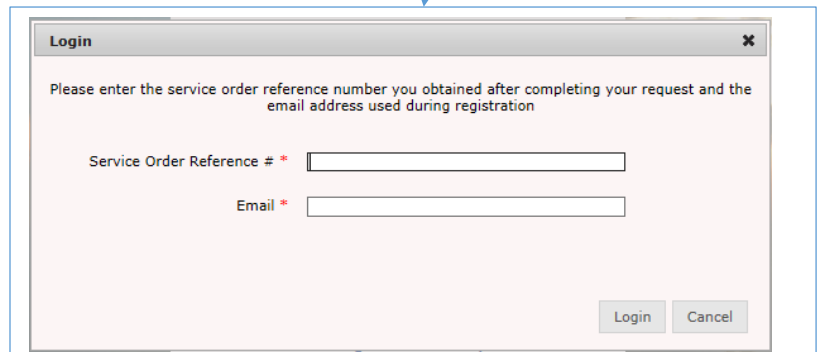


Be sure to have your most recent billing statement prior to registering. Customers who performed their move-in online will need their Service Order Reference Number.

Visit us at <https://payments.cityofnewarkde.us> and click on "Register for a new CustomerConnect account" if you did not use this portal to do an online move-in. Click "Access/Register Move-in Request," if you did use this portal to move-in.



Click on "Check move-in request status."



Enter your Service Order Reference number and e-mail address. This will provide you with periodic updates. If your account is set up, you will be prompted to set up your security credentials for online access.

Registration Form

Account # * - - ⓘ

Username * ⓘ

Email * ⓘ

Confirm Email *

New Password * ⓘ

Password Strength No password entered

Confirm Password *

Security Question * ⌵

Answer * ⓘ

The following information is used to verify that you are the rightful owner of this account.

Bill amount due * ⓘ

Bill due date * ⓘ

Using your bill enter your account number and fill out the corresponding information. Passwords must contain 7 alpha characters and 1 numeric value. Usernames cannot be an e-mail address.

Upon completing either process, you will receive a confirmation e-mail. If you do not receive an e-mail within 15-minutes, please check your junk or spam. This e-mail will validate your successful registration!